

Dec. 12, 2009

Mark Sison  
Ultra Home Care

Re: Howard Holbrook

Dear Mark;

I can't thank you enough for sending us Mercy and Khai. When I realized I could not give 'Pop', Howard Holbrook, the extensive care he required, I didn't know what to do. His Case Worker suggested your firm and upon talking with and then meeting you, I began to feel less stressed.

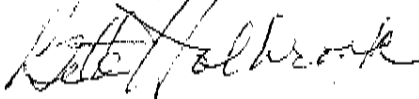
Both 'girls' have been wonderful in respects to all of Pops needs. They cook, clean, do laundry and anything else that will make his life easier and more comfortable. I don't know what we will do without them.

The past 6 months will be one of the highlights of his remaining time with us.

I have and will continue recommending your firm to anyone who may need in-home care.

Again, I want to thank you for all you have done to make Pops life so comfortable and stress free.

Respectfully,



Bette Holbrook  
Howards Daughter-in-law